

## Refund Policies of Griffin Enterprises, LLC, and of its course: MoneyU®

### **Institutions purchasing MoneyU seat-licenses in bulk**

Seat licenses are valid for one year from date of purchase. Institutional purchasers are responsible for monitoring and pacing their learners to successful completion of the course before licenses expire. If it is determined that a registered learner was unable to complete due to demonstrable reasons beyond the control of both the institution and the learner, a refund may be granted at the sole discretion of Griffin Enterprises, LLC. Provide the details to [Admin@moneyu.com](mailto:Admin@moneyu.com).

### **Individual purchasers**

When you purchase MoneyU, you are buying a seat-license good for one year from the date of purchase, to access the course at your convenience, anytime, from anywhere with broadband. Most learners complete the course in 3 to 5 weeks, depending on their preferred personal pace, or by a deadline required by their school or institution.

If a learner who paid the Individual price registered into MoneyU, but did not access the course at all, including the Pre-test, MoneyU will refund the entire payment upon request.

If a learner who paid the Individual price registered into MoneyU, and accessed the course, but could not complete it due to demonstrable reasons out of his or her control, a full or partial refund may be granted at the sole discretion of Griffin Enterprises, LLC. Provide the details to [Admin@moneyu.com](mailto:Admin@moneyu.com).

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